

Did you find something wrong or defect about your products or services supplied to you by Orbis Will GmbH + Co. KG? We will take care of it!

To be able to solve your case as fast as possible we kindly ask you to fill in the form below and send it to your responsible contact person here at OrbisWill or to info@orbiswill.de.

Who are you?	client no.:	
	name / company:	
	country / place:	
	your company's RMA (if existent)	
	contact (e-mail/ telephone)	

What is wrong?	no.	delivery note and/or order no.	SKU	problem code*	affected quantity	description of error	
	1						
	2						
	3						
	4						
	5						
	6						

*problem codes			
00 unknown error	20 short delivery	40 quality	60 transport
10 excess delivery	30 wrong product	50 packaging	99 other

How would you like us to solve your problem:	
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Please include the correspondent [documents](#) and, if possible, [photos](#) of each item with this form. *We kindly ask to fill out this form as complete as possible, otherwise it could delay the processing of such.*